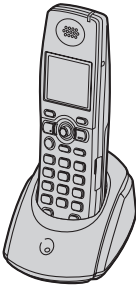


# Panasonic®

## Operating Instructions

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Home Communication System  
Cordless Handset

Model No. **KX-THA11**

**2LINE**



This handset is an accessory handset for use with the KX-TH102 base unit. You must register this handset with your base unit before it can be used.

### **Charge the handset battery for 4 hours before initial use.**

Please read these Operating Instructions before using the unit and save for future reference.

For assistance, visit our website:

**<http://www.panasonic.com/phonehelp>** for customers in the U.S.A. or Puerto Rico.

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## **Feature highlights**

**Thank you for purchasing the Panasonic Home Communication System Cordless Handset.**

**Important:**

- For information about other compatible Panasonic units, see page 5.
  - In these operating instructions, the “cordless handset” is referred to as the “handset”.
- 

## **Telephone and monitoring features**

■ **2 line telephone**

While one line is in use, you can make or answer a call using the other line.

■ **Audio monitor (between handset and base unit/handsets)**

You can listen to the audio in the room where the handset or base unit is located (page 30).

■ **Customize ring**

You can connect an audio device to the handset using the audio cable included with your base unit and record songs to be used as the handset ringer tone (page 32).

■ **Changing the device name**

You can customize the name for the handset (page 34).

■ **Cellular connection**

This feature allows you to make or answer cellular calls using the handset or base unit, if your cellular phone is Bluetooth® wireless technology compatible to the home communication system (page 40). For more information for this feature, please visit our website (page 5).

---

## **MULTI TALK V software**

The CD-ROM included with your base unit contains the MULTI TALK V Utility suite. The suite consists of the following utilities. Refer to the “Installation Guide for MULTI TALK V Software” included with your base unit for installation details.

■ **MULTI TALK V USB Utility**

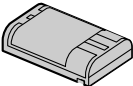
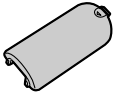



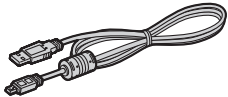
Allows you to use your computer to:

- Add, edit, erase, and copy phonebook entries
- Send melodies stored in your computer to your phone
- Change phone settings
- Connect to the Internet or to another computer using a MULTI TALK V phone

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## Accessory information

<input type="checkbox"/> Battery (Order No. HHR-P104) 	<input type="checkbox"/> Handset cover (Order No. PQYNTHA11R) 	<input type="checkbox"/> Charger (Order No. PQLV30038ZS) 
<input type="checkbox"/> AC adaptor for charger (Order No. PQLV203Z) 	<input type="checkbox"/> Belt clip (Order No. PQKE10404Z1) 	<input type="checkbox"/> USB cable (Order No. PQJA10166Z) 

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## Other additional/replacement accessories

Accessory item	Order number
Rechargeable nickel metal hydride (Ni-MH) battery	HHR-P104
Corded headset	KX-TCA86, KX-TCA88HA, KX-TCA91, KX-TCA92, KX-TCA98

**Note:**

- You can expand your phone system by registering additional compatible Panasonic units (page 5).

---

## Sales and support information

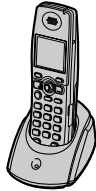
- To order these accessories, call 1-800-332-5368.
- TTY users (hearing or speech impaired users) can call 1-866-605-1277.

## Expanding your phone system

You can expand the phone system by registering the following units to a single base unit:  
**max. 18**

### Handsets: max. 8

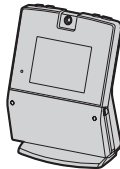
Cordless handset  
 KX-THA11  
 (Monochrome display  
 type)



Cordless video camera  
 handset  
 KX-THA12  
 (Color display type)



Cordless video camera  
 station  
 KX-THA16  
 (Large color display  
 type)

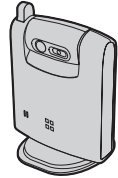


Cordless video camera  
 handset with A/V  
 output  
 KX-THA17  
 (Color display type with  
 audio/video output  
 jack)

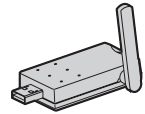


### Other devices: max. 10

Cordless camera  
 KX-THA13: max. 2  
 (For monitoring)



USB adaptor  
 KX-THA14  
 (For data link)



**Other  
 Bluetooth  
 compatible  
 devices  
 (Optional)**

Headset



Cellular  
 phone:  
 max. 5



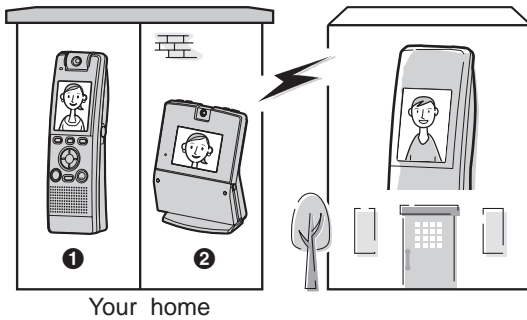
### Note:

- Headset and cellular phone must have Bluetooth capability and must be compatible to the home communication system. For more details and the list of compatible cellular phones, please visit: [www.panasonic.com/MultiTalkV](http://www.panasonic.com/MultiTalkV)

## Introduction

### Various features using the optional units

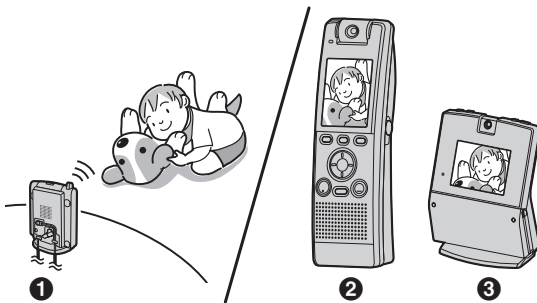
#### Video phone



This feature allows you and the person you are talking to to see each other in real time for an outside call using the handsets. If you have additional units (❶, ❷), you can also make a video call during an intercom call.

- ❶ KX-THA12/KX-THA17
- ❷ KX-THA16

#### Video monitor



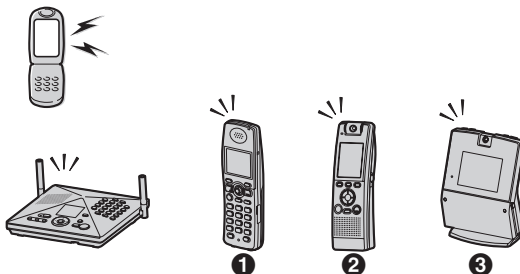
This feature allows you to monitor the room where the cordless camera (❶) is located from the units (❷, ❸).

You can also monitor the room between the units (❷, ❸).

- ❶ KX-THA13
- ❷ KX-THA12/KX-THA17
- ❸ KX-THA16

#### Cellular connection (Bluetooth compatible)

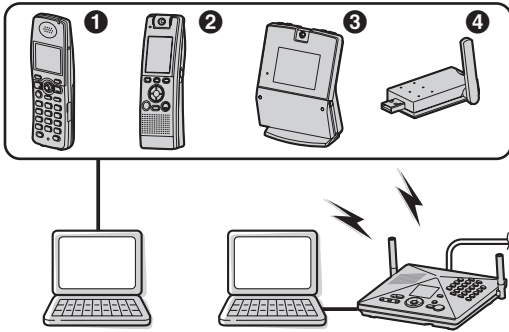
Your cellular phone



This feature allows you to make or answer cellular calls using your unit (❶, ❷, ❸, and the base unit), if you have Bluetooth compatible cellular phones.

- ❶ KX-THA11
- ❷ KX-THA12/KX-THA17
- ❸ KX-THA16

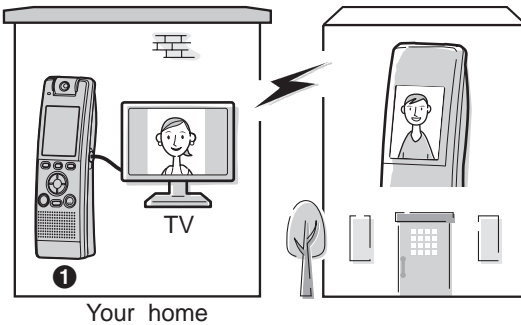
## Data link feature



This feature allows you to access the Internet or another computer by connecting the units (1, 2, 3, and the base unit) with the USB cable or a USB adaptor (4) to your computer.

- 1 KX-THA11
- 2 KX-THA12/KX-THA17
- 3 KX-THA16
- 4 KX-THA14

## Video phone using TV



This feature allows you to use your TV to see the other person during a video call.

- 1 KX-THA17

---

### For best performance

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#### Location/noise

This unit communicates using radio waves.

For maximum distance and noise-free operation, we recommend the following:

- Placing the product away from electrical appliances.
- If you use the handset near other electrical appliances (microwave, wireless LAN appliance, etc), noise may be heard. Move away from those appliances and closer to the base unit.
- If you use the handset near another cordless phone's base unit, noise may be heard. Move away from the other cordless phone's base unit and closer to your base unit.

---

#### Environment

- Keep the product away from electrical noise generating devices, such as fluorescent lamps and motors.
- The product should be kept free from excessive smoke, dust, high temperature, and vibration.
- The product should not be exposed to direct sunlight.
- Do not place heavy objects on top of the product.
- When you leave the product unused for a long period of time, unplug the product from the power outlet.
- The product should be kept away from heat sources such as heaters, kitchen stoves, etc. It should not be placed in rooms where the temperature is less than 5 °C (41 °F) or greater than 40 °C (104 °F). Damp basements should also be avoided.
- The maximum calling distance may be shortened when the product is used in the following places: Near obstacles

such as hills, tunnels, underground, near metal objects such as wire fences, etc.

- Operating near 2.4 GHz electrical appliances may cause interference. Move away from the electrical appliances.

---

#### Routine care

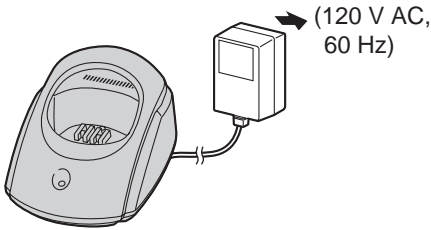
- Wipe the outer surface of the product with a soft moist cloth. Do not use benzene, thinner, or any abrasive powder.



## Setting up the handset

### Connecting the AC adaptor

- Use only the included Panasonic AC adaptor PQLV203.

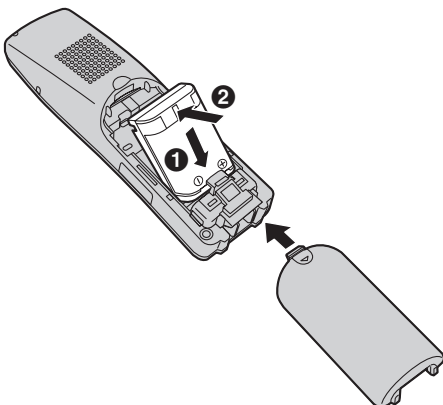


#### Note:

- The AC adaptor must remain connected at all times. (It is normal for the adaptor to feel warm during use.)
- The AC adaptor should be connected to a vertically oriented or floor-mounted AC outlet. Do not connect the AC adaptor to a ceiling-mounted AC outlet, as the weight of the adaptor may cause it to become disconnected.

### Battery installation

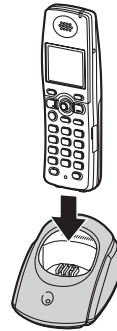
Insert the battery (❶), and press it down until it snaps into the compartment (❷). Then close the handset cover.



## Battery charge

Place the handset on the charger for **4 hours** before initial use.

While charging, the CHARGE indicator on the charger lights. When the battery is fully charged, "Charge completed" is displayed.



#### Note:

- If you want to use the handset immediately, charge the battery for at least 15 minutes.
- To ensure that the battery charges properly, clean the charge contacts of the handset and charger with a soft, dry cloth once a month. Clean more often if the unit is subject to grease, dust, or high humidity.

### Battery strength

Battery icon	Battery strength
	Fully charged or high
	Medium
	Low Flashing: needs to be recharged.
	Discharged

#### Note:


- When the battery needs to be charged, the handset beeps intermittently while it is in use.

## Preparation

### Panasonic battery performance

Operation	Operating time
While in use (talking)	Up to 4.5 hours
While not in use (standby)	Up to 7 days
While using the clarity booster feature (page 19)	Up to 3.5 hours

#### Note:

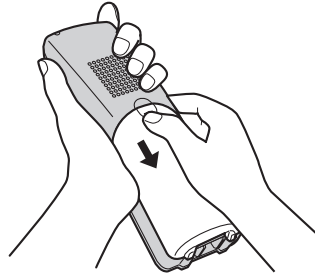
- Battery operating time may be shortened over time depending on usage conditions and ambient temperature.
- Battery power is consumed whenever the handset is off the charger, even when the handset is not in use. The longer you leave the handset off the charger, the shorter you can actually talk using the handset.
- Once the battery is fully charged, you do not have to charge it again until "Recharge battery" is displayed or  flashes. This will maximize the battery life.

## Battery replacement

#### Important:

- Use only the rechargeable Panasonic battery noted on page 4.

- 1 Press the notch of the handset cover firmly, and slide it in the direction of the arrow.



- 2 Replace the old battery with a new one, and close the cover (page 9).

#### Attention:

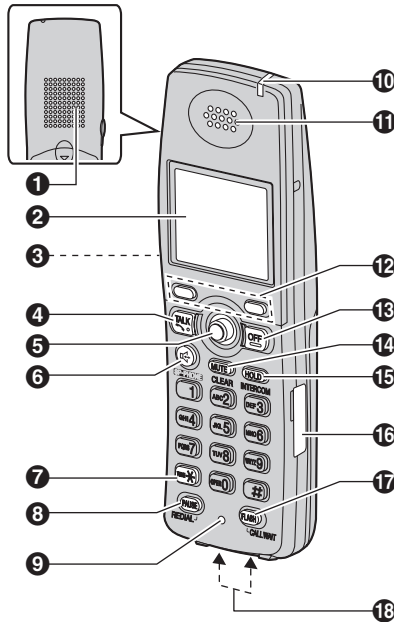


A nickel metal hydride battery that is recyclable powers the product you have purchased.

Please call 1-800-8-BATTERY (1-800-822-8837) for information on how to recycle this battery.

# Controls

## Handset



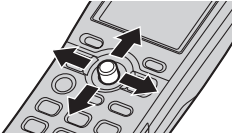
- |                                  |                                              |
|----------------------------------|----------------------------------------------|
| <b>1</b> Speaker                 | <b>10</b> Ringer indicator/Message indicator |
| <b>2</b> Display                 | <b>11</b> Receiver                           |
| <b>3</b> Headset jack/Audio jack | <b>12</b> Soft keys                          |
| <b>4</b> [TALK]                  | <b>13</b> [OFF]                              |
| <b>5</b> Joystick                | <b>14</b> [MUTE] [CLEAR]                     |
| <b>6</b> [SP-PHONE]              | <b>15</b> [HOLD] [INTERCOM]                  |
| <b>7</b> [TONE]                  | <b>16</b> USB port                           |
| <b>8</b> [PAUSE] [REDIAL]        | <b>17</b> [FLASH] [CALL WAIT]                |
| <b>9</b> Microphone              | <b>18</b> Charge contacts                    |

## Preparation

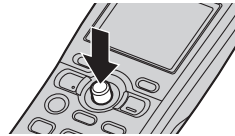
---

### Using the joystick

The handset joystick can be used to navigate through menus and to select items shown on the display, by pushing it up, down, left, or right.

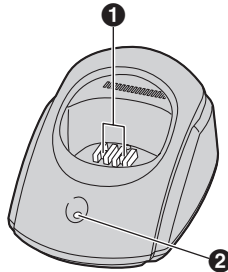


It can also be used to select the center soft key icon (page 13), by pressing down on the center of the joystick.



---



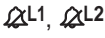
## Charger




- ❶ Charge contacts
- ❷ CHARGE indicator

## Display

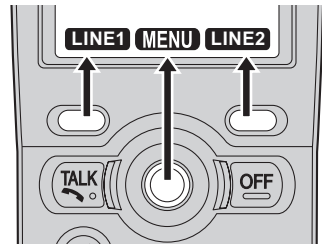
### Handset display items

Displayed item	Meaning
	<ul style="list-style-type: none"> <li>– Battery strength indicator for the handset (located in the upper right of the display)</li> <li>– This icon is also displayed in the lower right representing a connected cellular phone's battery strength. It may not be displayed depending on the cellular phone's capability.</li> </ul>
<b>L1</b> <b>L2</b>	<p>The line is in use.</p> <p>Flashing:</p> <ul style="list-style-type: none"> <li>– the call is put on hold on that line.</li> <li>– the answering system is answering a call on that line.</li> </ul> <p>Flashing rapidly: a call is being received on that line.</p>
Example: [1]	Handset extension number
<b>VE</b>	Voice enhancer is on.
<b>SP</b>	Speaker is on.
<b>PRIVACY</b>	Call privacy mode is on.
	Ringer for both line 1 and line 2 on the handset is off.
	Line 1 or line 2 ringer on the handset is off.

Displayed item	Meaning
<b>CELL</b> (displayed in the top center)	<p>The cellular line is in use.</p> <p>Flashing: a cellular call is put on hold.</p> <p>Flashing rapidly: a cellular call is being received.</p>
	You are using a cellular line. The number of bars indicates the signal strength of the cellular line. Depending on a connected cellular phone's capability, these bars may not be displayed.
<b>PC</b>	Computer is connected.

### Handset soft keys

The handset features 2 soft keys and a joystick. By pressing a soft key, or by pressing the center of the joystick, you can select the feature or operation indicated by the soft key icon shown directly above it.









### Menu icons

When in standby mode, pressing **[MENU]** (center of joystick) on the handset reveals the main menu. From here you can access various features and settings.



#### Note:

- The menu icons shown in these operating instructions vary slightly from the actual icons shown on the display.

Menu icon	Menu/feature
	Phonebook
	Caller list
	Message playback
	Ringer settings
	Audio monitor
	Other items

## Symbols used in these operating instructions

### Symbols used for operations

Symbol	Meaning
	The symbols to the left represent the handset menu icons. Example:  Push the joystick of the handset up, down, left, or right to select that menu icon shown on the display.
Example: "Ringer volume"	Push the joystick of the handset up or down to select the words in quotations shown on the display.
→	Proceed to the next operation.
Example: <b>[MENU]</b>	The words in the brackets show button names on the handset.
<b>[▲], [▼]</b>	Push the joystick of the handset up or down to scroll through the displayed items.
<b>[◀], [▶]</b>	Push the joystick of the handset left or right to select the desired items.

## Registering the handset

### Registering the handset

Register the handset to your base unit. The handset will be assigned an extension number by your base unit.

#### Important:

- Before registering this handset or any other compatible Panasonic units to your base unit, we recommend you change your base unit's PIN so that other Bluetooth devices in the area are not accidentally registered at the same time. For more information, see the operating instructions included with your base unit.

#### 1 Base unit:

Press and hold **[INTERCOM]** until it starts flashing and a beep sounds.

- After **[INTERCOM]** starts flashing, the rest of the procedure must be completed within 2 minutes.


#### 2 Handset:

Press **[OK]**, then wait until the handset beeps.

- If you have changed the base unit's PIN, enter it and press **[OK]**, then wait until the handset beeps. For more information, see the operating instructions included with your base unit.

#### Note:


- If for some reason the handset is not registered to a base unit, use the following procedure to register it to the base unit.

**[MENU]** (center of joystick) →  → **[SELECT]** → "Registration" → **[SELECT]** → "Registration" → **[SELECT]** → Repeat step 1. → **[OK]**

If you have already canceled the handset's registration at the previous base unit, follow steps 1 and 2.

### Deregistering the handset

The handset can cancel its own registration.

**1 [MENU]** (center of joystick) →  → **[SELECT]**

**2 "Registration"** → **[SELECT]**

**3 "Deregistration"** → **[SELECT]**


**4 [3][3][5]** → **[OK]**

---

## **Setting the unit before use**

---

### **Display language**

- 1** **[MENU]** (center of joystick) →  → **[SELECT]**
- 2** “Change language” → **[SELECT]**
- 3** Select the desired setting. (Default: “English”)
- 4** Press the center of joystick to save. → **[OFF]**

**Note:**

- If you select a language you cannot read, press the center of joystick, **[#][1][1][0][1]**, and **[SAVE]** to change the display language to English.




---

## Making calls



- 1 Lift the handset and dial the phone number.
  - To correct a digit, press **[CLEAR]**.

- 2 
  - An available line is automatically selected and the line number is displayed.

- 3 When you finish talking, press **[OFF]**.

**Note:**


- You can also select a line by pressing **[LINE1]** or **[LINE2]** in step 2.
- To change the line selection, see page 35.

---


## Using the speakerphone

**Important:**

- You can place the handset on the charger while using the speakerphone. The call is not disconnected.

- 1 During a conversation, press  to turn on the speakerphone.
  - Speak alternately with the other party.
- 2 When you finish talking, press **[OFF]**.

**Note:**

- Use the speakerphone in a quiet environment.
- To switch back to the receiver, press .

---

## Adjusting the receiver/speaker volume

Push **[▲]** or **[▼]** while talking.

---

## Making a call using the redial list

The last 10 phone numbers dialed are stored in the redial list.

### 1 **[REDIAL]**

- 2 Push **[▲]** or **[▼]** to select the desired number.
  - To erase the displayed number, press **[CLEAR]**.

### 3

---

## PAUSE button (for PBX/long distance service users)

A pause is sometimes required when making calls using a PBX or long distance service.

For example, if you need to dial the line access number "9" when making outside calls with a PBX:

- 1 **[9]** → **[PAUSE]** → Dial the phone number.



### 2

**Note:**

- A 3.5 second pause is inserted each time **[PAUSE]** is pressed. Press repeatedly to insert longer pauses.

---

## Answering calls

- 1 Lift the handset and press [] or [].
  - The called line is automatically selected.
  - You can also answer the call by pressing any button except the joystick or **[OFF]**. (**Any key talk feature**)


- 2 When you finish talking, press **[OFF]**.

### Note:

- You can also answer the call by pressing **[LINE1]** or **[LINE2]** in step 1.
- To change the line selection, see page 35.

---

### Auto talk

This feature allows you to answer a call by simply lifting the handset off the charger. You do not need to press []. To activate this feature, see page 34.

---

### Temporary ringer off

While the handset is ringing for an outside call, you can turn the ringer off temporarily by pressing **[OFF]**.

---

## Useful features during a call

---

### HOLD button

This feature allows you to put an outside call on hold.  
Press **[HOLD]** 2 times during an outside call.

- To release the hold, press **[LINE1]** or **[LINE2]** that is flashing on the handset.

### Note:


- If a call is kept on hold for more than 6 minutes, an alarm tone starts to sound. After 4 additional minutes on hold, the call is disconnected.

---

### MUTE button

While mute is turned on, you can hear the other party, but the other party cannot hear you.

To mute your voice, press **[MUTE]**.

- To return to the conversation, press **[MUTE]** or [].

---

### FLASH button

Pressing **[FLASH]** allows you to use special features of your host PBX such as transferring an extension call, or accessing optional telephone services such as Call Waiting.

### Note:

- To change the flash time, see page 35.

---

### For Call Waiting service users

To use Call Waiting, you must subscribe to your telephone company's Call Waiting service.

This feature allows you to receive calls while you are already talking on the phone. If you receive a call while on the phone, you will hear a Call Waiting tone. Please contact your telephone company for

details and availability of this service in your area.

Press **[CALL WAIT]** to answer the 2nd call.

- To switch between calls, press **[CALL WAIT]**.

---

### Temporary tone dialing (for rotary/pulse service users)

You can temporarily switch the dialing mode to tone when you need to access touch tone services (for example, answering services, telephone banking services, etc.).

Press **[\*]** (TONE) before entering access numbers which require tone dialing.

---

### Handset clarity booster

This feature can improve sound clarity when the handset is used in an area where there may be interference. During an outside call, this feature is turned on automatically when necessary. You can also turn this feature on or off manually.

- 1** Press **[MENU]** (center of joystick) during an outside call.
- 2** To turn this feature on, select “**Booster on**”.  
To turn this feature off, select “**Booster off**”.
- 3 [SELECT]**

#### Note:

- While this feature is turned on;
  - the battery operating time is shortened (page 10).
  - the maximum number of extensions that can be used at a time may decrease.

---

### Handset voice enhancer

This feature clarifies the voice of the person you are talking to, reproducing a more natural-sounding voice that is easier to hear and understand (page 34).

- 1** Press **[MENU]** (center of joystick) during an outside call.
- 2** To turn this feature on, select “**voice enhancer**”.  
To turn this feature off, select “**v.e. off**”.
- 3 [SELECT]**

#### Note:

- Depending on the condition and quality of your telephone line, this feature may emphasize existing line noise. If it becomes difficult to hear, turn this feature off.

### Using the other line during a call

When a call is being received on the other line during a conversation, the interrupt tones sound (page 33). **[L1]** or **[L2]** on the handset flashes rapidly. You can answer the 2nd call while holding the 1st call. You can also make a call without ending the 1st call.

Example: If you are using line 1

- 1** Press **[HOLD]** 2 times to put the 1st call (line 1) on hold.
- 2** Press **[LINE2]** to make or answer a 2nd call.
  - To hold the 2nd call, press **[HOLD]** 2 times.
- 3** To return to the 1st call (line 1), press **[LINE1]**.

#### Note:

- If you subscribe to Caller ID, the 2nd caller's information is displayed when a call is being received on the other line (page 24).

## Handset phonebook




You can add 50 items to the handset phonebook and search for phonebook items by name. Each item can be assigned a name, phone number, ringer ID, and light-up ID. Ringer ID and light-up ID features (page 24) are available for Caller ID subscribers.

### Important:

- You can also create and edit phonebook items using your computer and send them to the handset. Refer to the help section of the MULTI TALK V USB Utility application for more information.

## Adding items to the handset phonebook

- 1** [MENU] (center of joystick) →  → [SELECT]
- 2** [ADD]
- 3** Enter the name (max. 16 characters). → [NEXT]
- 4** Enter the phone number (max. 32 digits). → [NEXT]
- 5** Select the desired ringer ID (page 24). → [NEXT]
- 6** Select the desired light-up ID (page 25). → [NEXT] → [SAVE]
  - To add other items, repeat from step 2.
- 7** [OFF]

### Note:

- To assign a song as ringer ID, you can record it from an audio device (page 32) or copy it from your computer (refer to the help section of the MULTI TALK V USB Utility application).
- If you select “No Ringer ID” (default), the handset uses the ringer tone you selected on page 31 when a call is received from that caller.
- If you select “No Light-up ID” (default), the handset uses the ringer indicator color you selected on page 33 when a call is received from that caller.

## Character table for entering names

Key	Character
[1]	& ' ( ) , - . / 1
[2]	a b c A B C 2
[3]	d e f D E F 3
[4]	g h i G H I 4
[5]	j k l J K L 5
[6]	m n o M N O 6
[7]	p q r s P Q R S 7
[8]	t u v T U V 8
[9]	w x y z W X Y Z 9
[0]	0 Space
[*]	*
[#]	#

### Note:

- To enter another character that is located on the same dial key, first push [▶] to move the cursor to the next space.

## Editing/correcting a mistake


Use the joystick to move the cursor to the character or number you want to erase, then press [CLEAR]. Enter the appropriate character or number.

**Note:**

- Press and hold **[CLEAR]** to erase all characters or numbers.

---


**Finding and calling a handset phonebook item**

Phonebook items can be searched for alphabetically by scrolling through the phonebook items or by initial. Once you have found the desired item, press  to dial the phone number.

- You can also make a call by pressing **[LINE1]** or **[LINE2]**.
- If you have registered a cellular phone to the base unit, you can make a call by pressing **[CALL]**, then pressing **[LINE1]** or **[LINE2]**.

---

**Searching for a name alphabetically by scrolling through all items**


**1** **[MENU]** (center of joystick) →   
→ **[SELECT]**

**2** Push **[▲]** or **[▼]** to select the desired item.

- To display further information for the selected item, push **[▶]**. To return to the list, push **[◀]**.

---

**Searching for a name by initial**

**1** **[MENU]** (center of joystick) →   
→ **[SELECT]**

**2** Press the dialing button (**[0]** to **[9]**, **[#]**, or **[\*]**) that corresponds to the first letter you are searching for.

Example: "LISA"

Press **[5]** repeatedly to display the first phonebook entry starting with the initial "L" and go to step 3.

- If there is no item corresponding to the letter you selected, the next item is displayed.

**3** Push **[▼]** to select the desired item.

---

**Editing items in the handset phonebook**

- 1** Find the desired item (page 22). → **[EDIT]**
- 2** Edit the name if necessary (page 21). → **[NEXT]**
- 3** Edit the phone number if necessary. → **[NEXT]**
- 4** Select the desired ringer ID. → **[NEXT]**
- 5** Select the desired light-up ID. → **[NEXT]** → **[SAVE]** → **[OFF]**

---

**Erasing items in the handset phonebook**

- 1** Find the desired item (page 22).
- 2** **[CLEAR]** → **[YES]** → **[OFF]**

---

**Chain dial**

This feature allows you to dial phone numbers in the handset phonebook while you are on a call. This feature can be used, for example, to dial a calling card access number or bank account PIN that you have stored in the handset phonebook, without having to dial manually.

- 1** During an outside call, press **[MENU]** (center of joystick).
- 2** "Phonebook" → **[SELECT]**
- 3** Find the desired item (page 22). → **[CALL]**

**Note:**

- When storing a calling card access number and your PIN in the phonebook as one phonebook item, press **[PAUSE]** to add pauses after the number and PIN as necessary (page 17).

- If you have rotary or pulse service, you need to press **[\*]** before pressing **[MENU]** in step 1 to change the dialing mode temporarily to tone.


## Copying handset phonebook items

You can copy one or all of the phonebook items from the handset to the phonebook of the base unit or another compatible Panasonic unit (KX-THA11/KX-THA12/KX-THA16/KX-THA17).


### Important:

- In order to correctly copy a ringer ID as a phonebook item, the same melodies must be stored in identical order in the memories of both units involved. If the melody order in memory is different in the copy destination unit from the sending unit, the ringer ID will not be copied properly. (This is not necessary if the ringer ID is set to use a preset melody.)
- Light-up ID settings for phonebook items are not copied to the base unit and other compatible Panasonic handsets (KX-THA12/KX-THA16/KX-THA17).
- The melodies and songs for ringer ID are not copied to the base unit.

## Copying an item

- 1 **[MENU]** (center of joystick) →   
→ **[SELECT]**
- 2 **[COPY]**
- 3 “Copy 1 item” → **[SELECT]**
- 4 Select the destination unit. → **[SELECT]**
- 5 Find the desired item (page 22). → **[SEND]**
- 6 Press **[OFF]** after “Complete” is displayed.

## Copying all items

- 1 **[MENU]** (center of joystick) →   
→ **[SELECT]**
- 2 **[COPY]**
- 3 “Copy all items” → **[SELECT]**
- 4 Select the destination unit. → **[SEND]**
- 5 Press **[OFF]** after “Complete” is displayed.

## Using Caller ID service



This unit is Caller ID compatible. To use Caller ID features, you must subscribe to your telephone company's Caller ID service.

### Caller ID features

When an outside call is being received, the calling party's name and telephone number are displayed.

Caller information for the last 50 different callers is logged in the caller list, allowing you to return missed calls. Caller information is stored by the most recent call to the oldest.

- Generally caller information is displayed from the 2nd ring.
- If the unit cannot receive caller information, the following is displayed:
  - “**Out of area**”: The caller dialed from an area which does not provide Caller ID service.
  - “**Private caller**”: The caller requested not to send caller information.
  - “**Long distance**”: The caller called you long distance.
- If the unit is connected to a PBX system, caller information may not be received properly. Consult your PBX supplier.

### Private name display

When caller information is received and it matches a phone number stored in the phonebook, the stored name is displayed and logged in the caller list.

### Call Waiting Caller ID display

If you subscribe to both Caller ID and Call Waiting with Caller ID services, the 2nd caller's information is displayed after you hear a Call Waiting tone (page 18).

#### Note:

- Please contact your telephone company for details and availability of this service in your area.

### Talking Caller ID

This feature lets you know who is calling without looking at the display. When a call comes in, the handset announces the caller's name displayed on the handset following every ring.

To use this feature, you must subscribe to your telephone company's Caller ID service.

- Name pronunciation may vary. This feature may not pronounce all names correctly.
- Caller ID supports names of up to 15 letters. If the caller's name has more than 15 letters, the name is not displayed or announced correctly.
- Usually the handset announces the caller's name after the 2nd ring.
- When you receive a call while on the phone, the 2nd caller's name is not announced even if you subscribe to both Caller ID and Call Waiting with Caller ID services.
- This feature can be turned on or off (page 34).

### Ringer ID

This feature can help you identify who is calling by using different ringers for different callers stored in the phonebook. You can assign a different ringer to each phonebook item. When a call is received from a caller stored in the phonebook (page 21), the ringer is used after Caller ID information is displayed.



## Light-up ID

This feature can help you identify who is calling by using different ringer indicator colors for different callers stored in the handset phonebook (page 21). You can assign a different indicator color to each handset phonebook item. When a call is received from a caller stored in the handset phonebook, the indicator color is used after Caller ID information is displayed.


## Caller list

Caller information for the last 50 different callers is logged in the caller list. You can use this list to return missed calls.

### Missed calls

If a call is not answered, the unit treats the call as a missed call. The number of missed calls is shown on the display. This lets you know if you should view the caller list to see who called while you were out.

### Viewing the caller list and calling back

- 1 **[MENU]** (center of joystick) →  → **[SELECT]**
- 2 Push **[▼]** to search from the most recent call, or **[▲]** to search from the oldest call.
- 3 **[↶]**

#### Note:

- If the indicated line is already being used or you want to select the other line, select the desired line by pressing **[LINE1]** or **[LINE2]**.
- If you have registered a cellular phone to the base unit, you can make a call by pressing **[CALL]**, then pressing **[LINE1]** or **[LINE2]**.


### Displayed symbols

- **1** and **2** indicate which line the caller information was received from.
- If the same caller calls more than once, it is displayed with the number of times the caller called (“x2” to “x9”). Only the date and time of the most recent call is stored.
- A **✓** is displayed next to items which have already been viewed or answered.

---

## Editing a caller's phone number before calling back

You can edit a phone number in the caller list by removing its area code and/or the long distance code "1".

**1** **[MENU]** (center of joystick) →  → **[SELECT]**

**2** Select the desired item.

**3** Press **[EDIT]** repeatedly until the phone number is shown in the desired format.

① Local phone number

Example:

② Area code – Local phone number

Example:

③ 1 – Area code – Local phone number

Example:

**4** 

---

### Caller ID number auto edit feature

Once you call back an edited number, the unit can automatically edit other incoming phone numbers each time you receive a call.

For example, you can use this feature to set the unit to ignore the area code of callers in your area code, so that you can call these local numbers using caller information without dialing the area code. To activate this feature, you must edit an item in the caller list, then call that number. After that, phone numbers from that caller's area code are edited automatically. This feature can be turned on or off (page 35). The default setting is "On".


#### Note:

- Phone numbers from the 4 most recently edited area codes are automatically edited.

- If you move to another area, you can turn this feature off to erase previously edited area codes. To use this feature again, turn it on and reprogram the area codes you want to edit once again.

---

## Storing caller information into the phonebook

**1** **[MENU]** (center of joystick) →  → **[SELECT]**

**2** Select the desired item.

- To edit the number, press **[EDIT]** repeatedly until the phone number is shown in the desired format.

**3** **[▶]** to save.

- Enter the name if necessary (page 21) → **[NEXT]**.

**4** Select the desired ringer ID. → **[NEXT]**


**5** Select the desired light-up ID. → **[NEXT]** → **[SAVE]** → **[OFF]**

---

## Erasing caller information

---

### Erasing a selected item


**1** **[MENU]** (center of joystick) →  → **[SELECT]**

**2** Select the desired item.

**3** **[CLEAR]** → **[OFF]**

---

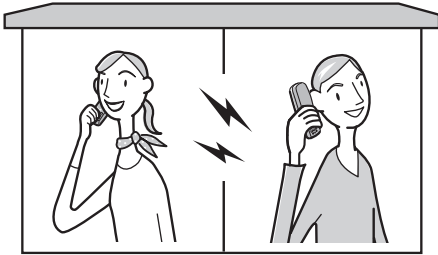
### Erasing all items

**1** **[MENU]** (center of joystick) →  → **[SELECT]**

**2** **[ERASE]** → **[YES]**

**3** Press **[OFF]** after "All erased" is displayed.

## Intercom feature



Intercom calls can be made between the handset and the base unit, and between the handset and another compatible Panasonic unit (KX-THA11/KX-THA12/KX-THA16/KX-THA17).

## Making intercom calls

- 1** **[INTERCOM]**
- 2** To page the base unit, press **[0]**.  
To page another handset, enter its extension number (**[1]** to **[8]**).
  - The destination unit beeps for 1 minute.
  - To stop paging, press **[OFF]**.
- 3** To end the intercom call, press **[OFF]**.

## Answering intercom calls

When the unit is being paged, it rings and displays the extension number of the paging party.

- 1** Press **[↶]** to answer the page.
- 2** To end the intercom call, press **[OFF]**.

### Note:

- The ringer volume for intercom calls follows the higher volume level of the 2 lines (page 31).
- When the ringer volume is set to off for both lines, the handset will ring at the low level for intercom calls.

## Transferring a call

Outside calls can be transferred between the handset and the base unit, and between the handset and another compatible Panasonic unit (KX-THA11/KX-THA12/KX-THA16/KX-THA17).

## Transferring calls

- 1** During an outside call, press **[INTERCOM]** to put the call on hold.
- 2** To page the base unit, press **[0]**.  
To page another handset, enter its extension number (**[1]** to **[8]**).
  - If you do not wish to announce the transfer, skip to step 4.
- 3** Wait for the paged party to answer.
  - If the paged party does not answer, press **[LINE1]** or **[LINE2]** that is flashing to return to the outside call.
- 4** To complete the transfer, press **[OFF]**.

### Note:

- If the paged party does not answer within 1 minute after you hang up, your phone rings and the call is returned to your phone. You can speak to the caller again by pressing **[LINE1]** or **[LINE2]** on the handset.

## Answering transferred calls

Press **[↶]** to answer the page.

- After the paging party hangs up the call, you can talk to the outside caller.

### Note:

- If the paging party hangs up before you answer the page, "Incoming call" is displayed. Press **[LINE1]** or **[LINE2]** to take the transferred call.

### Transferring a call to the answering system

When you answer a call and the caller wants to talk to someone who is not available, you can transfer the caller to the answering system, where the caller can leave a message.

Tell the outside caller you will transfer him or her to the answering system.

- 1 During an outside call, press **[INTERCOM]** to put the call on hold.
- 2 Press **[9]** to hang up the call.

#### Note:

- After you press **[9]**, the caller hears the greeting message and can leave a message after the beep.

### Conference calls

#### Conference call with 2 outside calls

While you are talking with an outside caller, you can make or answer a 2nd call on the other line, and then combine the calls to establish a conference call.

- 1 During an outside call, press **[HOLD]** 2 times.
- 2 To answer a 2nd call, press **[LINE1]** or **[LINE2]**.  
To make a 2nd call, press **[LINE1]** or **[LINE2]**, then dial the phone number.
- 3 When the 2nd call is connected, press **[CONF]** to make a conference call.
  - To hang up only one line, press **[LINE1]** or **[LINE2]** for the party with which you want to continue talking.
  - To put both lines on hold, press **[HOLD]**. To talk with only one caller, press **[LINE1]** or **[LINE2]** for the party with which you want to continue talking. To resume both lines, press **[CONF]**.

#### Note:

- Multiple parties can join a conference call. The possible number of participating parties depends on the resources available for wireless communication. When another participating party cannot join a conversation, "System is busy. Please try again later." is displayed.

## Conference call with an outside call and an intercom call

While you are talking with an outside caller, one more extension can join the conversation and establish a conference call.

- 1** During an outside call, press **[INTERCOM]**.
- 2** To page the base unit, press **[0]**.  
To page another handset, enter its extension number (**[1]** to **[8]**).
- 3** When the paged party answers, press **[CONF]** to make a conference call.
  - To leave the conference, press **[OFF]**. The other 2 parties can continue the conversation.

### Note:

- The outside call can be put on hold by pressing **[HOLD]**. Only the person who placed the call on hold can resume the full conference by pressing **[CONF]**.
- Multiple parties can join a conference call. The possible number of participating parties depends on the resources available for wireless communication. When another participating party cannot join a conversation, "System is busy. Please try again later." is displayed.

## Call share

This feature allows the handset to join an existing outside call.

### Joining a conversation

Join the conversation by pressing **[LINE1]** or **[LINE2]** to select the line that is being used by another extension for an outside call.

- "Conference" is displayed.

### Note:

- Multiple parties can join a conference call. The possible number of participating parties depends on the resources available for wireless communication. When another participating party cannot join a conversation, "System is busy. Please try again later." is displayed.

## Call privacy

Call privacy allows you to prevent other users from joining your conversations with outside callers. To allow other users to join your conversations, leave this feature off.

- 1** Press **[MENU]** (center of joystick) during an outside call.
- 2** To turn this feature on, select "Privacy on".  
To turn this feature off, select "Privacy off".

### **3 [SELECT]**

### Note:

- This feature will turn off after you hang up the call.

## Monitoring feature

This feature allows you to monitor the room where a unit is located. The monitored unit does not ring, allowing you to easily monitor a baby's room, for example, from different areas of the house.


### Note:

- You can place the handset on the charger while monitoring using the speakerphone.

## Enabling monitoring access

To use the monitoring feature, you need to set the destination unit to be monitored beforehand.

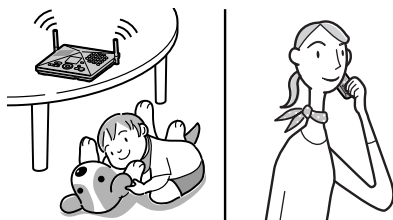
- “**Permit**”: allows the unit to be monitored.
- “**Deny**”: denies access from other units.

**1** **[MENU]** (center of joystick) →  → **[SELECT]**

**2** “**Monitor access**” → **[SELECT]**

**3** Select the desired setting. (Default: “**Deny**”) → **[SAVE]** → **[OFF]**


## Audio monitor



This feature allows you to listen to the audio in the room where the handset or base unit is located.

Before using this feature, allow access to the destination unit by selecting “**Permit**” in the monitor access setting (page 30).

## Monitoring audio in the room

**1** **[MENU]** (center of joystick) →  → **[SELECT]**

**2** Select the desired unit. → **[SELECT]**  
• You can listen to the audio.

**3** Press **[OFF]** to stop monitoring.

### Note:

- To start monitoring quickly, press **[INTERCOM]**, then press **[\*]** instead of step 1.

## Ringer settings



### Important:

- Many of the following features can be programmed using the MULTI TALK V USB Utility. Refer to the help section of the MULTI TALK V USB Utility application for more information. For software installation details, refer to the "Installation Guide for MULTI TALK V Software" included with your base unit.

## Ringer volume

- 1 [MENU]** (center of joystick) → → **[SELECT]**
- 2 "Ringer volume"** → **[SELECT]**
- 3** Select the desired line.
- 4** Select the desired volume. (Default: High)
  - To turn the ringer off, push **[▼]** repeatedly until "off ?" is displayed.
- 5 [SAVE]** → **[OFF]**

### Note:

- When the ringer volume is set to off for a line, "Ringer off" is displayed and the handset does not ring for outside calls received on that line.

## Ringer tone

You can change the ringer tone heard when an outside call is received.

### Important:

- You can record songs for the handset ringer tone from an audio device (page 32).
- You can copy songs (in WAV file format using a computer) to be used for the handset ringer tone. Refer to the help section of the MULTI TALK V USB Utility application for more information.

- 1 [MENU]** (center of joystick) → → **[SELECT]**
- 2 "Ringer tone"** → **[SELECT]**
- 3** Select the desired line.
- 4** Select the desired item. (Default: Line 1: "Tone 1", Line 2: "Tone 2") → **[SAVE]** → **[OFF]**

### Note:

- If you subscribe to a distinctive ring service (such as IDENTA-RING), select a tone (tone 1 to 3) for the handset ringer tone. If you select a melody or a song, you cannot distinguish lines by their ringers.
- If you select a melody or a song for the handset ringer tone, the ringer continues to sound for several seconds if:
  - the caller hangs up before you answer the call.
  - another person answers the call using another phone connected on the same line.
- The preset song "Melody 1" in this product is used with the permission of © 2005 Speed Crazy.
- The preset songs "Tone 4", "Tone 5", and "Melody 2" in this product are used with the permission of © 2005 M-ZoNE Co., Ltd.

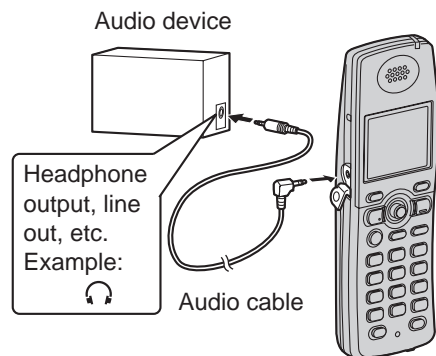
### Recording songs from an audio device for ringer tones using the handset (“Customize ring”)

You can record songs (max. 30 seconds each) from an audio device by connecting the audio cable included with your base unit. These songs can be assigned as the handset ringer tone (page 31) and the ringer ID (page 24) for phone numbers stored in the handset phonebook.

#### Important:

- If a call is received while a song is being recorded or played back, recording or playback stops automatically. Disconnect the audio cable from the handset to answer the call.

- 1 Connect the audio device (such as a CD player or computer) to the handset using the audio cable included with your base unit.



- 2 **[MENU]** (center of joystick) → **[SELECT]**
- 3 “Customize ring” → **[SELECT]**
- 4 “Record” → **[SELECT]**
- 5 Start playing the audio device.
- 6 Press **[REC.]** to start recording.
- 7 To stop recording, press **[STOP]**.

- To listen to the recording, select “Playback”, then press **[SELECT]**.
- To re-record, select “Retry”, press **[SELECT]**, then start from step 5.

- 8 “save” → **[SELECT]**

- 9 Enter the desired name (max. 15 characters; page 21).

- 10 **[SAVE]** → **[OFF]**

- 11 Disconnect the audio cable from the handset.

#### Note:

- The total recording time is about 120 seconds.

#### Playing back a song

- 1 **[MENU]** (center of joystick) → **[SELECT]**
- 2 “Customize ring” → **[SELECT]**
- 3 “Playback” → **[SELECT]**
- 4 Select the desired song. → **[PLAY]**
- 5 **[STOP]** → **[OFF]**

#### Erasing a song


While the song is selected or playing, press **[ERASE]**, then press **[YES]**.

#### Note:

- If the erased song was used for the handset ringer tone (page 31), “Tone 1” or “Tone 2” (default) is used instead of that song.
- If the erased song was assigned to certain callers as ringer ID (page 24), the ringer ID assignment is canceled, and the handset ringer tone (page 31) is used instead of that song.




### Changing the name of a song

- 1 **[MENU]** (center of joystick) →  → **[SELECT]**
- 2 “Customize ring” → **[SELECT]**
- 3 “Edit title” → **[SELECT]**
- 4 Select the desired song. → **[EDIT]**
- 5 Edit the name (max. 15 characters; page 21).
- 6 **[SAVE]** → **[OFF]**

### Ring color


You can change the ringer indicator color used when an outside call is received.

- 1 **[MENU]** (center of joystick) →  → **[SELECT]**
- 2 “Ring color” → **[SELECT]**
- 3 Select the desired color. (Default: “Color 1”) → **[SAVE]** → **[OFF]**

### Interrupt tone


This tone lets you know when you receive a call while you are on the other line, on an intercom call, or monitoring a room.

- “2”: The tone sounds 2 times.
- “on”: The tone sounds for as long as the line rings.
- “off”: Turns this feature off.

- 1 **[MENU]** (center of joystick) →  → **[SELECT]**
- 2 “Interrupt tone” → **[SELECT]**
- 3 Select the desired setting. (Default: “2”) → **[SAVE]** → **[OFF]**

## Other settings

### Date and time

- You only need to program this setting once, using either the handset or base unit.
- 1 **[MENU]** (center of joystick) →  → **[SELECT]**
  - 2 “Date and time” → **[SELECT]**
  - 3 Enter the current month, day, and year by selecting 2 digits for each.  
Example: May 15, 2006  
**[0][5] [1][5] [0][6]**
  - 4 Enter the current hour and minute (12-hour clock format) by selecting 2 digits for each.  
Example: 9:30  
**[0][9] [3][0]**
  - 5 Press **[\*]** to select “AM” or “PM”.
  - 6 **[SAVE]** → **[OFF]**

#### Note:

- If you make a mistake when entering the date and time, press **[▲]**, **[▼]**, **[◀]**, or **[▶]** to move the cursor, then make the correction.

### Time adjustment (Caller ID subscribers only)

This feature allows the unit to automatically adjust the date and time setting when caller information is received. To turn this feature on, select “Caller ID[auto]”. To turn this feature off, select “Manual”.


- You only need to program this setting once, using either the handset or base unit.

#### Important:

- To use this feature, set the date and time manually first (page 33).

## Programmable Settings


---

- 1 **[MENU]** (center of joystick) →  → **[SELECT]**
- 2 "Time adjustment" → **[SELECT]**
- 3 Select the desired setting. (Default: "Caller ID[auto]") → **[SAVE]** → **[OFF]**

---

### Changing the handset name


The handset can be given a customized name ("Bob", "Kitchen", etc.), this is useful when you have multiple units.

- 1 **[MENU]** (center of joystick) →  → **[SELECT]**
- 2 "Device name" → **[SELECT]**
- 3 Enter the desired name (max. 10 characters; page 21). (Default: "Handset")
- 4 **[SAVE]** → **[OFF]**

---

### Handset voice enhancer


You can turn the voice enhancer feature on or off for the handset.

- 1 **[MENU]** (center of joystick) →  → **[SELECT]**
- 2 "Voice enhancer" → **[SELECT]**
- 3 Select the desired setting. (Default: "off") → **[SAVE]** → **[OFF]**

---


### Handset Talking Caller ID

You can turn the Talking Caller ID feature on or off for the handset.

- 1 **[MENU]** (center of joystick) →  → **[SELECT]**
- 2 "Talking CallerID" → **[SELECT]**
- 3 Select the desired setting. (Default: "On") → **[SAVE]** → **[OFF]**

---


### Display contrast

- 1 **[MENU]** (center of joystick) →  → **[SELECT]**
- 2 "LCD contrast" → **[SELECT]**
- 3 Select the desired setting. (Default: Level 3) → **[SAVE]** → **[OFF]**

---


### Handset key tone


You can select whether or not key tones are heard when keys are pressed. Key tones include confirmation tones and error tones.

- 1 **[MENU]** (center of joystick) →  → **[SELECT]**
- 2 "Key tone" → **[SELECT]**
- 3 Select the desired setting. (Default: "On") → **[SAVE]** → **[OFF]**

---

### Handset auto talk

When this feature is turned on, you can answer a call by lifting the handset off the charger without pressing .


- 1 **[MENU]** (center of joystick) →  → **[SELECT]**
- 2 "Auto talk" → **[SELECT]**
- 3 Select the desired setting. (Default: "off") → **[SAVE]** → **[OFF]**

#### Note:

- If you subscribe to Caller ID service and want to view the caller's information on the handset display after lifting up the handset to answer a call, turn off this feature.
- If you set the line selection mode from "Auto" to "Line1" or "Line2" (page 35), the auto talk feature will function for that line only. If the other line receives a call, the auto talk feature will not function.


## Caller ID number auto edit

You can turn the Caller ID number auto edit feature on or off.


- 1 **[MENU]** (center of joystick) →  → **[SELECT]**
- 2 "Caller ID edit" → **[SELECT]**
- 3 Select the desired setting. (Default: "On") → **[SAVE]** → **[OFF]**

## Setting telephone line

### Line selection

The line selection mode determines which line is selected when you press .

- "Auto": When making a call, line 1 is selected. If that line is unavailable, line 2 is selected. When answering a call, the ringing line is selected.
- "Line1": Line 1 is selected.
- "Line2": Line 2 is selected.

- 1 **[MENU]** (center of joystick) →  → **[SELECT]**
- 2 "set tel line" → **[SELECT]**
- 3 "Line select" → **[SELECT]**
- 4 Select the desired setting. (Default: "Auto") → **[SAVE]** → **[OFF]**

### Note:

- You can select a line manually regardless of the line selection mode by pressing **[LINE1]** or **[LINE2]**.


## Dialing mode

If you cannot make calls, change this setting depending on your telephone line service.

"Tone": For tone dial service.

"Pulse": For rotary pulse dial service.

- You only need to program this setting once, using either the handset or base unit.

- 1 **[MENU]** (center of joystick) →  → **[SELECT]**
- 2 "set tel line" → **[SELECT]**
- 3 "set dial mode" → **[SELECT]**
- 4 Select the desired setting. (Default: "Tone") → **[SAVE]** → **[OFF]**


## Flash time

The flash time depends on your telephone exchange or host PBX.

- You only need to program this setting once, using either the handset or base unit.

### Important:

- The setting should stay at 700 ms unless pressing **[FLASH]** fails to pick up the Call Waiting call.

- 1 **[MENU]** (center of joystick) →  → **[SELECT]**
- 2 "set tel line" → **[SELECT]**
- 3 "set flash time" → **[SELECT]**
- 4 Select the desired line.
- 5 Select the desired setting. (Default: "700ms") → **[SAVE]** → **[OFF]**

### Note:

- If the base unit is connected via a PBX, certain PBX functions (call transferring, etc.) may not work correctly. Consult your PBX supplier for the correct setting.

## Programmable Settings

---


### Line mode

Generally, the line mode setting should not be adjusted. When another phone connected to the same line is in use, and

- if **L1** or **L2** is not displayed on the handset, or
- if **[LINE1]** or **[LINE2]** button light is off on the base unit,

you need to change the line mode to “A”.

- You only need to program this setting once, using either the handset or base unit.

**1** **[MENU]** (center of joystick) →  → **[SELECT]**

**2** “set tel line” → **[SELECT]**

**3** “set line mode” → **[SELECT]**


**4** Select the desired line.

**5** Select the desired setting. (Default: “B”) → **[SAVE]** → **[OFF]**

---

### Customer support

The handset can display the Internet address where you can download the operating instructions or get further information for this product using your computer.

**1** **[MENU]** (center of joystick) →  → **[SELECT]**

**2** “Customer support” → **[SELECT]**

- The Internet address is displayed.

**3** **[OFF]**

## Answering system feature



### Important:

- Only 1 person can access the answering system (listen to messages, record a greeting message, etc.) at a time.
- When callers leave messages, the unit records the day and time of each message. Make sure the date and time have been set (page 33).
- The answering system can be set up (turning the answering system on, recording a greeting message, etc.) using your base unit. For more information, see the operating instructions included with your base unit.

## Memory capacity

The total recording capacity (including your greeting message, caller messages, and voice memos) is about 60 minutes. A maximum of 99 messages (including a greeting message) can be recorded.


- If less than 10 minutes of recording time is available, the unit announces the remaining recording time when operating the answering system.
- Messages are retained even if a power failure occurs.

## Listening to messages using the handset

When new messages have been recorded:

- “**New message**” is displayed.
- The message indicator on the handset flashes slowly if the message alert feature is turned on (page 39).

**1** **[MENU]** (center of joystick)

**2**  → **[SELECT]**

- The handset plays new messages including memo messages.
- When you have no new messages, the handset plays back all messages.

**3** Press **[OFF]** when finished.

### Note:

- To switch to the receiver, press **[↶]**.

## Adjusting the receiver/speaker volume

Push **[▲]** or **[▼]** while listening to a message.

## Voice guidance

If you do not press any buttons after the last message is played back, the unit's voice guidance starts. Operate the answering system by following the guidance as necessary.

## Useful features during playback

### Calling back (Caller ID subscribers only)

If Caller ID information was received for the call, you can call the caller back while listening to the message.


Press **[LINE1]** or **[LINE2]** during playback.

#### Note:

- To edit the number before calling back, press **[EDIT]** to select the desired format (page 26).

### Answering system commands

You can also select the desired line(s) and press dial keys to access certain answering system functions using the handset during playback.

**1** **[MENU]** (center of joystick) →  → **[SELECT]**

**2** Select the desired line(s) if necessary.

For line 1: **[#][1]**

For line 2: **[#][2]**

For line 1 and line 2: **[#][0]**

**3** Press the desired dial keys.

Key	Command
<b>[1]</b> or <b>[◀]</b>	Repeat message (during playback). <sup>*1</sup>
<b>[2]</b> or <b>[▶]</b>	Skip message (during playback).
<b>[4]</b>	Play new messages.
<b>[5]</b>	Play all messages.
<b>[9]</b>	Stop playback. <sup>*2</sup>
<b>[0]</b>	Turn answering system off.
<b>[*][4]</b> or <b>[CLEAR]</b>	Erase this message (during playback).
<b>[*][5]</b>	Erase all messages.
<b>[#][1][8]</b>	Turn answering system on for line 1 only.
<b>[#][2][8]</b>	Turn answering system on for line 2 only.
<b>[#][0][8]</b>	Turn answering system on for both line 1 and line 2.

\*1 If pressed within the first 5 seconds of a message, the previous message is played.

\*2 To resume operation, press a command key within 15 seconds, or the voice guidance will start.

#### Note:

- After selecting the line(s), memo messages do not play.


---

## Answering system settings

---

### Message alert

You can select whether or not the message indicator on the handset flashes in amber when new messages are recorded (page 37).

- 1** **[MENU]** (center of joystick) →  → **[SELECT]**
- 2** "Message alert" → **[SELECT]**
- 3** Select the desired setting. (Default: "OFF") → **[SAVE]** → **[OFF]**

#### Note:

- While message alert is on, battery operating time will be shortened (page 10).

## Configuring a cellular phone



If your cellular phone is Bluetooth wireless technology compatible to the home communication system, you can use the handset to make or answer calls using a cellular line.

This feature is useful for maximizing the benefits of cellular services (such as free unlimited nights and weekends, or cellular to cellular calling plans) by utilizing unused peak minutes with your home phone.

To use this feature you must first:

- use the base unit to register your cellular phone.
- use the base unit to turn on discoverable mode.
- use the base unit to connect to the cellular phone.

For more information, see the operating instructions included with your base unit.

## Making/answering calls using a cellular line

- Before making or answering calls, confirm that you have connected your cellular phone to the base unit.

### Making calls

#### Important:


- You can place the handset on the charger while using the speakerphone. The call is not disconnected.

- 1 Dial the phone number. → **[CELL]**
  - If you registered only one cellular phone, skip to step 4.
- 2 Select the desired cellular phone.
- 3 **[SELECT]**
- 4 When you finish talking, press **[OFF]**.

### Answering calls

- 1 Press **[↶]** or **[CELL]**.
- 2 When you finish talking, press **[OFF]**.

### Making calls using the phonebook

- 1 **[MENU]** (center of joystick) →   
→ **[SELECT]**
- 2 Push **[▲]** or **[▼]** to select the desired item.
- 3 **[CALL]** → **[CELL]**
  - If you registered only one cellular phone, skip to step 5.
- 4 Select the desired cellular phone. → **[SELECT]**
- 5 When you finish talking, press **[OFF]**.



---

## Viewing the caller list and calling back

If you receive a call via cellular line, caller information is logged in the caller list with **G**.

- 1** **[MENU]** (center of joystick) → **☞** → **[SELECT]**
- 2** Push **[▲]** or **[▼]** to select the desired caller information indicated by **G**.
- 3** **[CALL]** → **[CELL]**
  - If you registered only one cellular phone, skip to step 5.
- 4** Select the desired cellular phone. → **[SELECT]**
- 5** When you finish talking, press **[OFF]**.

### Note:

- If the cellular line is already being used or you want to select the land line, select the desired line by pressing **[LINE1]** or **[LINE2]** instead of **[CELL]**.

---

## Putting a cellular call on hold

Press **[HOLD]** 2 times during a cellular call.

- To return to the call, press **[↶]**.

### Note:

- If a call is kept on hold for more than 6 minutes, an alarm tone starts to sound. After 4 additional minutes on hold, the call is disconnected.

---

## Using the land line during a cellular call

---

### Holding a cellular call to make or answer a land line call

Example: If you are on a cellular line call

- 1** To put the cellular call on hold, press **[HOLD]** 2 times.
- 2** To make a land line call, dial the phone number, then press **[LINE1]** or **[LINE2]**.  
To answer a land line call, press **[LINE1]** or **[LINE2]**.
- 3** When you finish talking, press **[OFF]** to end the land line call.
- 4** To return to the cellular call, press **[↶]**.

---

### Holding a land line call and make or answer a cellular call

Example: If you are on a land line call

- 1** To put the land line call on hold, press **[HOLD]** 2 times.
  - 2** To make a cellular call
    - If you have registered only one cellular phone, dial the phone number, then press **[CELL]**.
    - If you have registered more than one cellular phone, dial the phone number, then press **[CELL]**. Select the desired cellular phone, then press **[SELECT]**.
- To answer a cellular call**  
Press **[CELL]**.
- 3** To return to the land line call, press the line button that is flashing on the handset.
    - The cellular call ends.

---

### Ringer settings for cellular calls


#### Important:

- You must register your cellular phone to the base unit before programming.

---

#### Ringer volume

You can change the ringer volume heard when a cellular call is received.

- 1 **[MENU]** (center of joystick) →  → **[SELECT]**
- 2 "Ringer for cell" → **[SELECT]**
- 3 "Ringer volume" → **[SELECT]**
- 4 Select the desired volume. (Default: High) → **[SAVE]** → **[OFF]**


#### Note:

- When the ringer volume is set to off for a cellular line, "Ringer off" is not displayed in standby mode and the handset does not ring for cellular calls.

---

#### Ringer tone

You can change the ringer tone heard when a cellular call is received.

- 1 **[MENU]** (center of joystick) →  → **[SELECT]**
- 2 "Ringer for cell" → **[SELECT]**
- 3 "Ringer tone" → **[SELECT]**
- 4 Select the desired item. (Default: "Tone 3") → **[SAVE]** → **[OFF]**

#### Note:

- If you erase a customized ring for cellular call, "Tone 3" (default) is used instead of that ringer tone.


---

### Transferring a cellular call


Cellular calls can be transferred between the handset and the base unit, and between the handset and another compatible Panasonic unit (KX-THA11/KX-THA12/KX-THA16/KX-THA17).

---

#### Transferring a cellular call


- 1 During a cellular call, press **[INTERCOM]** to put the call on hold.
- 2 To page the base unit, press **[0]**. To page another handset, enter its extension number (**[1]** to **[8]**).
  - If you do not wish to announce the transfer, skip to step 4.
- 3 Wait for the paged party to answer.
  - If the paged party does not answer, press  to return to the cellular call.
- 4 To complete the transfer, press **[OFF]**.

#### Note:

- If the paged party does not answer within 1 minute after you hang up, your extension rings and the call is returned to your phone. You can speak to the caller again by pressing  on the handset.
- To transfer a cellular call to the answering system, see page 28.


---

#### Answering a transferred cellular call

Press  to answer the page.

- After the paging party hangs up the call, you can take the transferred call.

#### Note:

- If the paging party hangs up before you answer the page, "Incoming call" is displayed. Press  to take the transferred call.

### Conference calls

#### Conference call with a cellular call and land line call

While you are talking on a cellular call, you can make or answer a 2nd call on the land line, and then combine the calls to establish a conference call.

- 1** During a cellular call, press **[HOLD]** 2 times.
- 2** To answer a land line call, press **[LINE1]** or **[LINE2]**.  
To make a land line call, press **[LINE1]** or **[LINE2]**, then dial the phone number.
- 3** When the land line call is connected, press **[CONF]** to make a conference call.
  - To hang up only one line, press the desired line button or **[CELL]** for the party with which you want to continue talking.
  - To put both lines on hold, press **[HOLD]**. To talk only with the land line caller, press the desired line button. To talk only with the cellular caller, press **[↶]**. To resume both lines, press **[CONF]**.

#### Conference call with a cellular call and an intercom call

While you are talking on a cellular call, one more extension can join the conversation and establish a conference call.

- 1** During a cellular call, press **[INTERCOM]**.
- 2** To page the base unit, press **[0]**.  
To page another handset, enter its extension number (**[1]** to **[8]**).
- 3** When the paged party answers, press **[CONF]** to make a conference call.
  - To leave the conference, press **[OFF]**. The other 2 parties can continue the conversation.

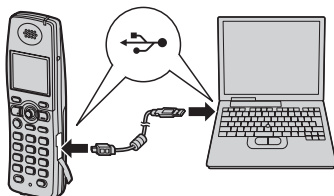
#### Note:

- The cellular call can be put on hold by pressing **[HOLD]**. Only the person who placed the call on hold can resume the full conference by pressing **[CONF]**.

### Connecting the USB cable to the handset

By connecting the USB cable to the USB port, you can use this unit to:

- use MULTI TALK V USB Utility with your computer.
- access to the Internet with your computer.



---

### System requirements for your computer

The following system requirements must be met in order to use the MULTI TALK V software.

Item	Description
<b>Operating System</b>	Microsoft® Windows® 98SE, Microsoft Windows Me, Microsoft Windows 2000, or Microsoft Windows XP
<b>CPU</b>	For Windows 98SE and Windows Me: Pentium® 166 MHz or faster For Windows 2000: Pentium 200 MHz or faster For Windows XP: Pentium 300 MHz or faster
<b>RAM</b>	For Windows 98SE and Windows Me: 64 MB (128 MB or more recommended) For Windows 2000 and Windows XP: 128 MB
<b>HDD</b>	50 MB available disk space
<b>Resolution</b>	800 x 600 or higher resolution display
<b>Others</b>	USB interface: 1.1 Video adaptor with high color (16 bit) or higher CD-ROM drive 10/100 Mbps network card installed (necessary for LAN interface users) Browser: Internet Explorer 5.0 or later (necessary when monitoring the cordless camera)

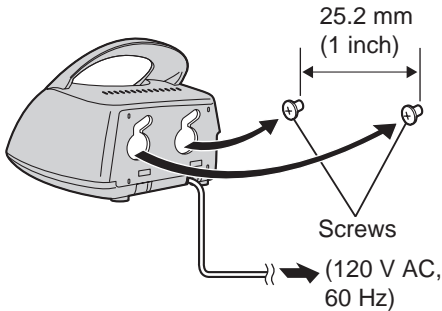
#### Trademarks

- Microsoft and Windows are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries.
- Pentium is a trademark or registered trademark of Intel Corporation or its subsidiaries in the United States and/or other countries.
- Screen shots are reprinted with permission from Microsoft Corporation.
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## Wall mounting

The charger can be mounted on the wall. Drive the screws (not included) into the wall using the wall template as a guide, then mount the charger securely on the screws.

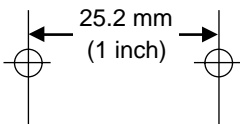
Connect the AC adaptor to power outlet (page 9).



### Note:

- Make sure the screws are securely fastened to the wall.

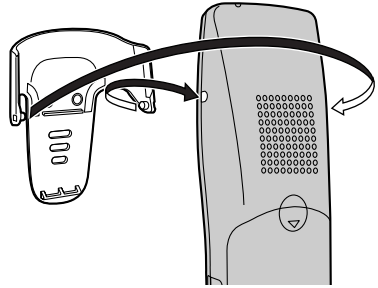
### Wall mount template for the charger



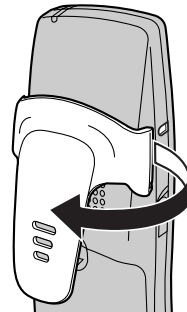
## Belt clip

You can hang the handset on your belt or pocket using the included belt clip.

### To attach the belt clip



### To remove the belt clip



## Headset (Optional)

---

### Connecting the corded headset

Connecting a headset to the handset allows hands-free phone conversations. Please use only a Panasonic headset (page 4).



- Headset shown is KX-TCA86.

---

### Switching a call between headset and handset speakerphone

To switch to the handset speakerphone, press **[📞]**. To return to the headset, press **[📞]**.

## Error messages

If the unit detects a problem, one of the following messages is shown on the display.

Display message	Cause & solution
Busy	<ul style="list-style-type: none"> <li>• The called handset or base unit is in use.</li> <li>• Other users are using the line(s). Wait until the line button light or the line status icon goes out.</li> <li>• Privacy mode is on for the call you tried to join (page 29).</li> <li>• The handset or base unit you tried to copy phonebook items to is in use.</li> <li>• The handset you are calling is too far from the base unit.</li> </ul>
Denied Turn access on at device.	<ul style="list-style-type: none"> <li>• The monitor feature is turned off on the destination handset or base unit and the room cannot be monitored (page 30).</li> </ul>
Error!!	<ul style="list-style-type: none"> <li>• The handset's registration or deregistration has failed. Move the handset and the base unit away from the electrical appliances and try again.</li> <li>• Another handset or base unit user tried to send phonebook items to you but there was an error. Have the other user re-send the items to you (page 23).</li> </ul>
Error!! 8 handsets have already been registered.	<ul style="list-style-type: none"> <li>• 8 handsets have already been registered to the base unit. The deregistered handset number is still retained in the base unit. To register an additional handset, see the operating instructions included with your base unit.</li> </ul>
---Incomplete---	<ul style="list-style-type: none"> <li>• The destination unit's phonebook memory is full. Erase unnecessary items from the destination unit's phonebook (page 22).</li> <li>• The destination unit is out of area.</li> <li>• The destination unit's user may have pressed <b>[↶]</b> or <b>[↷]</b> on the handset or <b>[SP-PHONE]</b> on the base unit.</li> </ul>
Invalid	<ul style="list-style-type: none"> <li>• There is no handset registered to the base unit matching the extension number you entered.</li> <li>• You selected your own extension number.</li> </ul>
Invalid. Please register to the base unit	<ul style="list-style-type: none"> <li>• The handset is not registered to the base unit. Register the handset (page 15).</li> </ul>
Memory full	<ul style="list-style-type: none"> <li>• There is no space in memory to record new songs. Erase unnecessary songs (page 32).</li> </ul>
No items stored	<ul style="list-style-type: none"> <li>• Your phonebook or redial list is empty.</li> <li>• "Customize ring" is empty.</li> </ul>

## Useful Information

---

Display message	Cause & solution
<b>No link to base. Move closer to base and try again.</b>	<ul style="list-style-type: none"><li>● The handset has lost communication with the base unit. Move closer to the base unit, and try again.</li><li>● Confirm that the base unit's AC adaptor is plugged in.</li><li>● Raise the base unit antennas.</li><li>● The handset's registration may have been canceled. Re-register the handset (page 15).</li></ul>
<b>Phonebook full</b>	<ul style="list-style-type: none"><li>● There is no space to store new items in the phonebook. Erase unnecessary items (page 22).</li></ul>
<b>System is busy. Please try again later.</b>	<ul style="list-style-type: none"><li>● The resources available for wireless communication (making or answering calls with a handset, monitoring audio in the room, etc.) are limited. Therefore, depending on the combination of wireless features being conducted at the same time, your desired operation may not be possible. Wait for other users to finish and try again.</li><li>● Another user is listening to messages. Try again later.</li></ul>
<b>Title error</b>	<ul style="list-style-type: none"><li>● The title for the customized ring is not entered or the title you entered is already used for another customized ring. Enter the title for that customized ring only.</li></ul>



## Troubleshooting

### General use

Problem	Cause & solution
The unit does not work.	<ul style="list-style-type: none"> <li>● Make sure that the battery is installed correctly and fully charged (page 9).</li> <li>● Check the connections (page 9).</li> <li>● Unplug the base unit's AC adaptor to reset the unit. Reconnect the adaptor and try again.</li> <li>● The handset has not been registered to the base unit. Register the handset (page 15).</li> </ul>
<p>"Recharge battery" is displayed and I cannot perform the following operations:</p> <ul style="list-style-type: none"> <li>– recording or erasing a customized ringer</li> <li>– editing a title for a customized ringer</li> <li>– copying MULTI TALK V USB Utility settings (songs, phonebook items, programmable settings, etc.) from your computer</li> </ul>	<ul style="list-style-type: none"> <li>● The battery power is low. Fully charge the battery (page 9) and try again.</li> </ul>


### Programmable settings

Problem	Cause & solution
I cannot program items.	<ul style="list-style-type: none"> <li>● While another user is listening to messages or the answering system is answering a call, you cannot program. Try again later.</li> </ul>
While programming, the handset starts to ring.	<ul style="list-style-type: none"> <li>● A call is being received. Answer the call and start again after hanging up.</li> </ul>



### Making/answering calls, intercom

Problem	Cause & solution
Static is heard, sound cuts in and out. Interference from other electrical units.	<ul style="list-style-type: none"> <li>● Move the handset and the base unit away from other electrical appliances. (microwave, wireless LAN appliance, etc.)</li> <li>● Move closer to the base unit.</li> <li>● Raise the base unit antennas.</li> <li>● Turn on the clarity booster feature (page 19).</li> </ul>

## Useful Information

Problem	Cause & solution
The handset does not ring.	<ul style="list-style-type: none"><li>• The ringer volume is turned off. Adjust it (page 31, 42).</li></ul>
I cannot make a call.	<ul style="list-style-type: none"><li>• The dialing mode may be set incorrectly. Change the setting (page 35).</li><li>• The base unit (including answering system) or another handset is in use. Try again later.</li></ul>
I cannot redial by pressing <b>[REDIAL]</b> .	<ul style="list-style-type: none"><li>• If the last number dialed was more than 48 digits long, the number will not be redialed correctly. Dial the number manually.</li></ul>
I cannot have a conversation using the headset.	<ul style="list-style-type: none"><li>• Make sure that a Panasonic optional headset is connected properly (page 46).</li><li>• If "SP-phone" is displayed on the handset, press  to switch to the headset.</li></ul>
I cannot make long distance calls.	<ul style="list-style-type: none"><li>• Make sure that you have long distance service.</li></ul>
I cannot page the handset or base unit.	<ul style="list-style-type: none"><li>• The called handset is too far from the base unit.</li><li>• The called unit is in use. Try again later.</li></ul>
I cannot turn the clarity booster feature on.	<ul style="list-style-type: none"><li>• The resources available for wireless communication (making or answering calls with another handset, monitoring camera images from a computer, etc.) are limited. Wait for the other user to end the operation and try again.</li></ul>
The interrupt tones sound while I am on an outside call or on an intercom call or monitoring a room.	<ul style="list-style-type: none"><li>• A call is being received. Press <b>[OFF]</b> to end the call or stop monitoring, then answer the call.</li></ul>

## Phonebook

Problem	Cause & solution
Copying stopped with an item displayed.	<ul style="list-style-type: none"><li>• The destination handset may have lost communication with the base unit, or the destination unit user may have pressed  or  on the handset or <b>[SP-PHONE]</b> on the base unit.</li></ul> <p>The displayed phonebook item was not copied to the unit. Press <b>[OFF]</b> on the handset. Confirm that the destination unit is not in use and try again.</p>

---

**Caller ID**

<b>Problem</b>	<b>Cause &amp; solution</b>
The handset does not display the caller's name and/or phone number.	<ul style="list-style-type: none"> <li>● You have not subscribed to Caller ID service. Contact your telephone company to subscribe.</li> <li>● The name display service may not be available in some areas. Contact your telephone company for details.</li> <li>● Other telephone equipment may be interfering with this unit. Disconnect the other equipment and try again.</li> <li>● The caller requested not to send caller information (page 24).</li> <li>● If a call is being transferred to you, the caller information is not displayed.</li> </ul>
The handset does not announce the displayed caller names.	<ul style="list-style-type: none"> <li>● The handset's ringer volume is turned off. Adjust it (page 31).</li> <li>● The Talking Caller ID feature is turned off. Turn it on (page 34).</li> </ul>
The caller list/incoming phone numbers are not edited automatically.	<ul style="list-style-type: none"> <li>● The Caller ID number auto edit feature is turned off. Turn it on and try again (page 35).</li> <li>● You need to call back the edited number to activate Caller ID number auto edit.</li> </ul>
I cannot dial the phone number edited in the caller list.	<ul style="list-style-type: none"> <li>● The phone number you dialed might have an incorrect edited pattern (for example, the long distance "1" or the area code is missing). Edit the phone number with another pattern (page 26).</li> </ul>
The 2nd caller's information is not displayed during an outside call.	<ul style="list-style-type: none"> <li>● In order to use Caller ID, Call Waiting, or Call Waiting Caller ID (CWID), you must first contact your telephone company and subscribe to the desired service. After subscribing, you may need to contact your telephone company again to activate this specific service, even if you already subscribed to both Caller ID and Call Waiting with Caller ID services (CWID).</li> </ul>



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**Answering system**

<b>Problem</b>	<b>Cause &amp; solution</b>
I cannot operate the answering system.	<ul style="list-style-type: none"> <li>● Someone is operating the answering system.</li> <li>● If other users are talking on a conference call, you cannot operate the answering system. Try again later.</li> </ul>
The message indicator on the handset flashes.	<ul style="list-style-type: none"> <li>● New messages have been recorded. Listen to the new messages (page 37).</li> </ul>

### Battery recharge

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Problem	Cause & solution
I charged the battery fully, but  continues to flash, or  is displayed.	<ul style="list-style-type: none"><li>● The battery may need to be replaced with a new one (page 10).</li></ul>
The handset display is blank.	<ul style="list-style-type: none"><li>● Confirm that the battery is properly installed.</li><li>● Fully charge the battery (page 9).</li></ul>

## FCC and other information

This equipment is hearing aid compatible as defined by the FCC in 47 CFR Section 68.316.

When you hold the phone to your ear, noise might be heard in your Hearing Aid. Some Hearing Aids are not adequately shielded from external RF (radio frequency) energy. If noise occurs, use an optional headset accessory or the speakerphone option (if applicable) when using this phone. Consult with your audiologist or Hearing Aid manufacturer about the availability of Hearing Aids which provide adequate shielding to RF energy commonly emitted by digital devices.

### WHEN PROGRAMMING EMERGENCY NUMBERS AND/OR MAKING TEST CALLS TO EMERGENCY NUMBERS:

- 1) Remain on the line and briefly explain to the dispatcher the reason for the call.
- 2) Perform such activities in the off-peak hours, such as early morning or late evenings.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Privacy of communications may not be ensured when using this phone.

### CAUTION:

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this device.

### NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### FCC RF Exposure Warning:

The product complies with FCC radiation exposure limits set forth for an uncontrolled environment. The handset may be carried and operated with only the specific provided belt-clip. Other non-tested belt-clips or similar body-worn accessories may not comply and must be avoided. The product must not be collocated or operated in conjunction with any other antenna or transmitter.

### Responsible party:

Panasonic Corporation of North America  
One Panasonic Way,  
Secaucus, New Jersey 07094  
Phone number: 1-800-211-PANA (1-800-211-7262)

### FCC Warning:

To ensure compliance with FCC emissions limits, use only the included USB cable with the ferrite core when connecting the unit to a computer.

## CAUTION:

### Installation

- Do not touch the plug with wet hands.
- The AC adaptor is used as the main disconnect device. Ensure that the AC outlet is installed near the product and is easily accessible.

### Battery

To reduce the risk of fire or injury to persons, read and follow these instructions.

- Use only the battery(ies) specified.
- Do not dispose of the battery(ies) in a fire. They may explode. Check with local waste management codes for special disposal instructions.
- Do not open or mutilate the battery(ies). Released electrolyte is corrosive and may cause burns or injury to the eyes or skin. The electrolyte may be toxic if swallowed.

- Exercise care when handling the battery(ies). Do not allow conductive materials such as rings, bracelets or keys to touch the battery(ies), otherwise a short circuit may cause the battery(ies) and/or the conductive material to overheat and cause burns.
- Charge the battery(ies) provided, or identified for use with the product only, in accordance with the instructions and limitations specified in this manual.

## WARNING:

- To prevent the risk of fire or electrical shock, do not expose the product to rain or any type of moisture.
- Unplug the product from power outlets if it emits smoke, an abnormal smell, or makes an unusual noise. These conditions can cause fire or electric shock. Confirm that smoke has stopped and contact the Panasonic Call Center at 1-800-211-PANA (1-800-211-7262).

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## Medical

- Consult the manufacturer of any personal medical devices, such as pacemakers or hearing aids, to determine if they are adequately shielded from external RF (radio frequency) energy. (The product operates in the frequency range of 2.402 GHz to 2.48 GHz, and the power output is 125 mW (max.)) Do not use the product in health care facilities if any regulations posted in the area instruct you not to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF (radio frequency) energy.

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**Notice**

- This product is designed for use in the United States of America. Sale or use of this product in other countries may violate local laws.
- Cet appareil est conçu pour être utilisé aux États-Unis d'Amérique. La vente ou l'emploi de cet appareil dans certains autres pays peut constituer une infraction à la législation locale.
- Este producto está diseñado para usarse en los Estados Unidos de América.  
La venta o el empleo de este producto en ciertos países puede constituir violación de la legislación local.
- この製品は、日本国外での使用を目的として設計されており、日本国内での使用は法律違反となります。従って、当社では日本国内においては原則として修理などのサービスは致しかねます。

# Specifications

### Handset

<b>Operating environment</b>	5 °C – 40 °C (41 °F – 104 °F)
<b>Frequency</b>	2.402 GHz – 2.48 GHz
<b>Bluetooth compliance</b>	Bluetooth wireless technology 1.2
<b>Dimensions</b>	Approx. height 159 mm x width 49 mm x depth 35 mm (6 <sup>1</sup> / <sub>4</sub> inches x 1 <sup>15</sup> / <sub>16</sub> inches x 1 <sup>3</sup> / <sub>8</sub> inches)
<b>Mass (Weight)</b>	Approx. 170 g (0.37 lb.)
<b>Power output</b>	125 mW (max.)
<b>Power supply</b>	Ni-MH battery (3.6 V, 830 mAh)
<b>Interface</b>	USB: 1.1

### Charger

<b>Dimensions</b>	Approx. height 71 mm x width 88 mm x depth 99 mm (2 <sup>13</sup> / <sub>16</sub> inches x 3 <sup>15</sup> / <sub>32</sub> inches x 3 <sup>29</sup> / <sub>32</sub> inches)
<b>Mass (Weight)</b>	Approx. 110 g (0.24 lb.)
<b>Power consumption</b>	Standby: Approx. 1.5 W Maximum: Approx. 6.5 W
<b>Power supply</b>	AC adaptor (120 V AC, 60 Hz)

### Note:

- Design and specifications are subject to change without notice.
- The illustrations in these instructions may vary slightly from the actual product.

### Trademarks

- The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by Panasonic is under license.



## Warranty

PANASONIC CONSUMER  
ELECTRONICS COMPANY, DIVISION  
OF PANASONIC CORPORATION OF  
NORTH AMERICA  
One Panasonic Way,  
Secaucus, New Jersey 07094

PANASONIC PUERTO RICO, INC.  
San Gabriel Industrial Park,  
Ave. 65 de Infantería, Km. 9.5,  
Carolina, Puerto Rico 00985

## Panasonic Telephone Products Limited Warranty

### Limited Warranty Coverage

If your product does not work properly because of a defect in materials or workmanship, Panasonic Consumer Electronics Company or Panasonic Puerto Rico, Inc. (collectively referred to as "the warrantor") will, for the length of the period indicated on the chart below, which starts with the date of original purchase ("Limited Warranty period"), at its option either (a) repair your product with new or refurbished parts, or (b) replace it with a new or a refurbished product. The decision to repair or replace will be made by the warrantor.

<b>Parts</b>	<b>Labor</b>
<b>One (1) Year</b>	<b>One (1) Year</b>

During the "Labor" Limited Warranty period there will be no charge for labor. During the "Parts" Limited Warranty period, there will be no charge for parts. You must mail-in your product prepaid during the Limited Warranty period. This Limited Warranty excludes both parts and labor for batteries, antennas, and cosmetic parts (cabinet). This Limited Warranty only applies to products purchased and serviced in the United States or Puerto Rico. This Limited Warranty is extended only to the original purchaser and only covers products purchased as new.

### Mail-In Service

For assistance in the continental U.S.A. in obtaining repairs please ship the product prepaid to:

**Panasonic Services Company Customer Servicenter**

**4900 George McVay Drive Suite B Door #12 McAllen, TX 78503**

For assistance in Puerto Rico call Panasonic Puerto Rico, Inc. (787)-750-4300 or fax (787)-768-2910.

For Limited Warranty service for headsets if a headset is included with this product please call Panasonic Call Center at 1-800-211-PANA (1-800-211-7262).

When shipping the unit carefully pack, include all accessories, and send it prepaid, adequately insured and preferably in the original carton. Include a letter detailing the complaint and provide a day time phone number where you can be reached.

**IF REPAIR IS NEEDED DURING THE LIMITED WARRANTY PERIOD THE PURCHASER WILL BE REQUIRED TO FURNISH A SALES RECEIPT/PROOF OF PURCHASE INDICATING DATE OF PURCHASE, AMOUNT PAID AND PLACE OF PURCHASE. CUSTOMER WILL BE CHARGED FOR THE REPAIR OF ANY UNIT RECEIVED WITHOUT SUCH PROOF OF PURCHASE.**

### Limited Warranty Limits And Exclusions

This Limited Warranty ONLY COVERS failures due to defects in materials or workmanship, and DOES NOT COVER normal wear and tear or cosmetic damage. The Limited Warranty ALSO DOES NOT COVER damages which occurred in shipment, or failures which are caused by products not supplied by the warrantor, or failures which result from accidents, misuse, abuse, neglect, bug infestation, mishandling, misapplication, alteration, faulty installation, set-up adjustments, misadjustment of consumer controls, improper maintenance, power line surge, lightning damage, modification, introduction of sand, humidity or liquids, commercial use such as hotel, office, restaurant, or other business or rental use of the product, or service by anyone other than a Factory Servicenter or other Authorized Servicer, or damage that is attributable to acts of God.

**THERE ARE NO EXPRESS WARRANTIES EXCEPT AS LISTED UNDER "LIMITED WARRANTY COVERAGE". THE WARRANTOR IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT, OR ARISING OUT OF ANY BREACH OF THIS LIMITED WARRANTY.** (As examples, this excludes damages for lost time, lost calls or messages, cost of having someone remove or re-install an installed unit if applicable, travel to and from the servicer. The items listed are not exclusive, but are for illustration only.) **ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING THE WARRANTY OF MERCHANTABILITY, ARE LIMITED TO THE PERIOD OF THE LIMITED WARRANTY.**

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the exclusions may not apply to you.

This Limited Warranty gives you specific legal rights and you may also have other rights which vary from state to state. If a problem with this product develops during or after the Limited Warranty period, you may contact your dealer or Servicenter. If the problem is not handled to your satisfaction, then write to the warrantor's Consumer Affairs Department at the addresses listed for the warrantor.

**PARTS AND SERVICE, WHICH ARE NOT COVERED BY THIS LIMITED WARRANTY, ARE YOUR RESPONSIBILITY.**

## Customer services

### **Customer Services Directory**

Obtain Product Information and Operating Assistance; locate your nearest Dealer or Servicenter; purchase Parts and Accessories; or make Customer Service and Literature requests by visiting our Web Site at:

**<http://www.panasonic.com/consumersupport>**

or, contact us via the web at:

**<http://www.panasonic.com/contactinfo>**

You may also contact us directly at: 1-800-211-PANA (1-800-211-7262), Monday-Friday 9 am-9 pm; Saturday-Sunday 10 am-7 pm, EST.

TTY users (hearing or speech impaired users) can call 1-877-833-8855.

### **Accessory Purchases**

Purchase Parts, Accessories and Instruction Books online for all Panasonic Products by visiting our Web Site at:

**<http://www.pasc.panasonic.com>**

or, send your request by E-mail to:

**[npcparts@us.panasonic.com](mailto:npcparts@us.panasonic.com)**

You may also contact us directly at:

1-800-332-5368 (Phone) 1-800-237-9080 (Fax Only)

(Monday - Friday 9 am to 8 pm, EST.)

Panasonic Services Company

20421 84th Avenue South, Kent, WA 98032

(We Accept Visa, MasterCard, Discover Card, American Express, and Personal Checks)

TTY users (hearing or speech impaired users) can call 1-866-605-1277.

### **Service in Puerto Rico**

Panasonic Puerto Rico, Inc.

San Gabriel Industrial Park, Ave. 65 de Infantería, Km. 9.5,

Carolina, Puerto Rico 00985

Phone (787)750-4300, Fax (787)768-2910

## Direct command chart/programming index

### Important:

- You can program each feature directly by using feature codes.

Press **[MENU]** (center of joystick), **[#]**, then press the desired feature code.

### Note:

- When you find “\*1” or “\*2” in the following table, refer to the corresponding note below.

\*1 If you program the following features using one of the units, you do not need to program the same item using another unit.

\*2 If you reset the base unit, the marked features are reset to their default settings. To reset the base unit, see its operating instructions.

### Telephone

Feature	Feature code	Default setting	Base reset <sup>*2</sup>	Page
Auto edit (Caller ID number auto edit)	[2][1][4]	On	●	35
Auto talk	[2][0][0]	Off	–	34
Caller list	[2][1][3]	–	–	25
Customer support	[6][8][0]	–	–	36
Customize ring	[1][6][6]	–	–	32
Date and time <sup>*1</sup>	[1][0][1]	12.31.2006	–	33
Deregistration (Deregistering a handset)	[1][3][1]	–	–	15
Display (Display language)	[1][1][0]	English	●	16
Registration (Handset registration)	[1][3][0]	–	–	15
Interrupt tone	[2][0][1]	2	●	33
Key tone	[1][6][5]	On	–	34
LCD contrast (Display contrast)	[1][4][5]	Level 3	●	34
Line select	[2][5][0]	Auto	●	35
Message alert	[3][4][0]	Off	–	39
Phonebook	[2][8][0]	–	–	21
Ring color	[2][3][5]	Color 1	–	33
Ringer tone	[1][6][1]	Line 1: Tone 1 Line 2: Tone 2	●	31

Feature	Feature code	Default setting	Base reset <sup>*2</sup>	Page
Ringer volume	[1][6][0]	High	●	31
Set dial mode <sup>*1</sup>	[1][2][0]	Tone	●	35
Set flash time <sup>*1</sup>	[1][2][1]	700ms	●	35
Set line mode <sup>*1</sup>	[1][2][2]	B	●	36
Talking CallerID	[1][6][2]	On	–	34
Time adjustment <sup>*1</sup>	[2][2][6]	Caller ID[auto]	●	33
Voice enhancer	[2][7][0]	Off	–	34

## Intercom and monitor features

Feature	Feature code	Default setting	Base reset <sup>*2</sup>	Page
Audio monitor	[7][2][2]	–	–	30
Device name (Changing the handset name)	[1][0][4]	Handset	–	34
Monitor access	[2][0][2]	Deny	●	30

## Answering system feature

Feature	Feature code	Default setting	Base reset <sup>*2</sup>	Page
Message playback	[3][0][0]	–	–	37

## Cellular connection

Feature	Feature code	Default setting	Base reset <sup>*2</sup>	Page
Ringer tone (For cellular phones)	[6][2][9]	Tone 3	●	42
Ringer volume (For cellular phones)	[6][2][8]	High	●	42

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